

## **Before Surgery/Procedure Script**

Hello. I'm \_\_\_\_\_ calling from Dr. \_\_\_\_\_'s office to provide you with the information for your surgery/procedure tomorrow. [Utilize current Meditech screening questions] Can you please confirm the best number for your driver to be reached at tomorrow for updates?

So you are prepared and comfortable on the day of your procedure/surgery, I want to make you aware of several safety measures we've put in place.

When entering our facilities, patients and visitors will be screened for potential COVID-19 symptoms including a temperature scan. You will be asked to sanitize your hands and will be provided with a cloth mask to wear the entire time you are in our building. You may choose to bring your own masks from home.

Additionally, as the furniture has been rearranged to promote social and physical distancing, your visitor will be limited to wait only in the main lobby of the hospital. This is for everyone's safety and we will ensure the surgical/procedure team is able to contact your companion for updates.

[Surgery / procedure team to provide any specific information necessary for the patient.]